

**Cloch Housing Association**  
**Board Meeting**  
**To be held on Tuesday 1st February at 6.00pm**  
**At Cloch Offices and online (Zoom)**

**Agenda**

<b>Item</b>	<b>Description</b>		<b>Timings</b>
1.	Apologies & Declaration of Interest **	Chair	6 to 6.05pm
2.	Minutes of Meeting – 7 <sup>th</sup> December 2021*	Chair	↓
3.	Matters Arising/Outstanding Actions**	Chair	
4.	<b>Tenant Satisfaction Survey</b>	HofH	
4.1	Tenant Satisfaction Survey Summary Report and appendices*.		↓
4.2	Tenant Satisfaction Survey – Presentation – Lorna Shaw, Research Resource (p)		
5.	Rent Increase 2022/2023 Report* (p)	HofH	6.30 to 6.45
6.	Final Budget and Financial Plan 2022/2023 (p) *	FD	6.45pm to 7.00pm
7.	Stress Test on Financial Plan**	FD	7 – 7.05
8.	Financial Regulations Review*	FD	7.05pm to 7.10pm
9.	Director's Report (p)**	DIR	7.10pm to 7.30pm
10.	<b>Policy Reviews</b>		7.30pm to 7.45pm
10.1	Service Charge Policy*	HofH	↓
10.2	Serious Complaint or Grievance against Director* (new)	DIR	
10.3	Settlement Agreements*	DIR	
11.	Policy Review with Report – Procurement*	HofPS	7.45pm to 7.50pm
12.	Reflection on Meeting**	Chair	7.55pm to 7.55pm
13.	AOCB	Chair	7.55 to 8pm
14.	Date of Next Meeting, 15 <sup>th</sup> March 2022	Chair	7.55 to 8pm

\*for approval    \*\*for noting (P) *Presentation at Meeting*