

FOI request – Answers in Red

1. Do you currently carry out electrical safety inspections across your social housing stock?
 - a. Yes, across all our housing stock (go to question 3) - **Yes**
 - b. Yes, but only across part of our housing stock (go to question 3)
 - c. No (go to question 2)

2. Why don't you carry out regular electrical safety inspections?
 - a. Not a legal requirement
 - b. Cost prohibitive
 - c. Too disruptive to tenants
 - d. Don't have the time
 - e. Don't know how to go about it
 - f. Other (specify)

Go to question 7

3. How often do you carry out these inspections?
 - a. Every 5 years
 - b. Every 10 years – **Yes (if we don't have a change of tenancy or carry out home improvements to a property within this time)**
 - c. On change of tenancy - **Yes**
 - d. During home improvements (e.g. fitting of new kitchens) **Yes**
 - e. Other, please specify
4. How do you find the electrician that carries out these inspections for you?
 - a. Through a trade or certification body (SELECT, SJIB, NICEIC, NAPIT) **Yes, and through a strict tender process which requires the contractor to confirm membership of certification body.**
 - b. Online web search
 - c. Local advertising media
 - d. Recommended by someone/organisation
 - e. Social media
 - f. Don't know/Don't remember
 - g. Other – please specify
5. Do you carry out any form of interim visual inspection for electrical defects on your properties?
 - a. Yes, across all our housing stock (go to question 6) – **At void inspection**
 - b. Yes, but only across part of our housing stock (go to question 6)
 - c. No (go to question 7)

6. How often do you carry out these interim visual inspections?

- a. Every year
 - b. On change of tenancy - Yes
 - c. During home improvements (e.g. fitting of new kitchens) - Yes
 - d. Other, please specify
7. Do you provide any White Goods (e.g. fridge freezers, washing machines etc) as part of your tenancy agreements?
- a. Yes (go to question 8) Yes
 - b. No (go to question 9)
8. Do you have any systems in place for checking whether the White Goods you supply may become subject to a product recall?
- a. Yes We ask suppliers to register guarantees in our name to ensure we receive recall information.
 - b. No
9. Are Residual Current Devices (RCDs) fitted in your properties?
- a. Yes, across all our housing stock
 - b. Yes, but only across part of our housing stock
 - c. Unsure
 - d. No
10. Do you provide advice to tenants regarding electrical safety and how to manage electrical risk in their homes?
- a. Yes (go to question 11) Yes
 - b. No (go to question 12)
11. Please specify which advice you provide.
- a. Information provided at start of the tenancy
 - b. Leaflets provided or made available. Information provided within the Tenants' Handbook, a copy of which, is available on our website.
 - c. User manuals provided for all appliances included as part of the tenancy
 - d. Promote details on social media and online channels
 - e. Other, please specify