

# Cloch Housing Association Board Meeting

To be held on Thursday 26 March 2026 at 6.00pm  
online (Teams) and hybrid  
Bitesize training starts at 5.45pm

## AGENDA

Item	Description	Pages	Resp	Timings
0.	Bitesize Training: Notifiable Events	n/a	Rep	5.45pm – 6.00pm
1.	Apologies & Declarations of Interest	n/a	Chair	6.00pm – 6.05pm
2.	Minutes of the Meeting held on 05 February 2026 *	3-13		
2.1	Minutes of the ARA Sub-Committee held on 26 February 2026 **	14-22		
3.	Matters Arising & Outstanding Actions **	23-25	CEO	6.05pm – 6.10pm
	<b>ITEMS FOR APPROVAL</b>			
4.	CEO Report	26-32	CEO	6.10pm – 6.20pm
5.	Annual KPI setting for 2026/27	33-38	CEO	6.20pm – 6.25pm
6.	Customer Involvement Workplan 2026-27	39-45	DCSC	6.25pm – 6.35pm
7.	5 Year SHR Return - 2026/27	46-48	FD	6.35pm – 6.40pm
8.	Staffing Update – <b>sent under separate cover</b>	n/a	HOPC	6.40pm – 6.50pm
9.	Annual Landlord Safety report - action plan on findings	49-52	DOA	6.50pm – 7.00pm
10.	Rechargeable Repairs Write off - current tenants	53-55	FD	7.00pm – 7.05pm
11.	Additional Public Holiday	56-58	HOPC	7.05pm – 7.10pm
	<b>POLICIES FOR REVIEW/NEW</b>			
12.	Flexi & TOIL	59-64	HOPC	7.10pm – 7.15pm
13.	Policy Review – Executive Summary	65-66		
13.1	Adaptations	n/a	DOA	7.15pm – 7.20pm
13.2	ICT Delivery Plan 2026/27	67-85	HITCS	7.20pm – 7.30pm
13.3	ICT Disaster Recovery Plan	86-107		
	<b>ITEMS FOR NOTING</b>			

\* for approval  
\*\* for noting

*(p) Presentation at Meeting*

14.	ARA Update – verbal	n/a	ARA Chair	7.30pm – 7.35pm
	<b>STANDARD AGENDA ITEMS</b>			
15.	Health & Safety	n/a	CSM	7.35pm – 7.40pm
16.	GDPR		↓	↓
17.	AOCB & Reflections - feedback can be sent to Chair if preferred	n/a	Chair	7.40pm – 7.50pm
17.1	Memberships – <a href="#">link to applications</a>	n/a	↓	↓
	<b>Date of Next Meeting – 14 May 2026</b>			
	<b>DEFERRED ITEMS - Policies</b>			
	Financial Regulations			
	Staff Appraisal (now called Performance Management)			
	Senior Staff Succession			
	Rent Arrears (Current & Former Tenants)			

\* for approval  
\*\* for noting

*(p) Presentation at Meeting*