

Contractor Name	Job Order Number	Request Date	Actual Completion Date	Actual Completion Time (if ap	Urgency Description	Job Trade	Brief Description	Ins/Recharge	Full Works Description
QUALITY GAS	122442	13/06/2012	13/06/2012	15:12:00	EMERGENCY	G	Leak at the boiler		Leak at the boiler
Clyde Coast Cleaning Contractors	122822	04/07/2012	05/07/2012	0:00:00	ROUTINE	W	Remove wardrobe doors from outside flat door as per xxxx - NOT TO BE RECHARGED		Remove wardrobe doors from outside flat door as per xxxx - NOT TO BE RECHARGED
Greenock Relay Signals Limited	122827	04/07/2012	19/07/2012	17:00:00	ROUTINE	C	relocate existing bt point so tenant can use it		relocate existing bt point so tenant can use it
Peter Nicol	122895	09/07/2012	10/07/2012	0:00:00	URGENT	P	reseal bath		reseal bath
R F Watters	122896	09/07/2012	11/07/2012	0:00:00	URGENT	B	carry out plaster repair to hall cupboard		carry out plaster repair to hall cupboard
PAUL COUPER JOINERY LIMITED	122897	17/07/2012	17/07/2012	0:00:00	URGENT	J	fit dado rail in bedroom to match existing- Howdens range		fit dado rail in bedroom to match existing- Howdens range
A S Joinery	123094	09/07/2012	17/07/2012	0:00:00	ROUTINE	J	please box in bath		please box in bath
QUALITY GAS	123099	17/07/2012	19/07/2012	0:00:00	URGENT	G	Please box in heating pipes in hall way cupboard	R - Job has to be Re-charged	Please box in heating pipes in hall way cupboard
Holiday Contract Services Limited	123848	22/08/2012	05/09/2012	0:00:00	ROUTINE	E	Following AGS - Bonding greater than 600 mm from meter. Please check and rectify as required.		Following AGS - Bonding greater than 600 mm from meter. Please check and rectify as required.
CCG (SCOTLAND) LIMITED	124120	28/08/2012	14/01/2012	0:00:00	Major Repairs 2	C1	kitchen installation 12-13		kitchen installation 12-13
WATES GROUP LIMITED	124180	30/08/2012	14/01/2012	0:00:00	Major Repairs 2	B	new heating installation 12-13		new heating installation 12-13
DISTURBANCE PAYMENTS	124965	01/10/2012	09/10/2012	0:00:00	Cyclical 2	DIST	Disturbance payment 12/13		Disturbance payment 12/13
Ian Stewart Joiner and Glazier	126042	06/11/2012	20/11/2012	0:00:00	ROUTINE	J	check all windows in flat and reseal as required		check all windows in flat and reseal as required
QUALITY GAS	126059	07/11/2012	20/11/2012	0:00:00	ROUTINE	P	please repair taps in bathroom		please repair dripping taps in bathroom
A S Joinery	129289	25/03/2013	26/03/2013	0:00:00	ROUTINE	J	Draughts from LR windows		Draughts from LR windows
Peter Nicol	131691	20/06/2013	21/06/2013	0:00:00	ROUTINE	P	cold water tap in bathroom is very stiff		cold water tap in bathroom is very stiff
Regency Doors & Stairs (Scotland) Ltd	131692	20/06/2013	03/07/2013	0:00:00	ROUTINE	J	Please secure all window handles and repair kitchen floor		Please secure all window handles and repair kitchen floor
WATES GROUP LIMITED	131708	21/06/2013	22/06/2013	0:00:00	URGENT	DEF	HW too hot - problem with pressure on boiler		HW too hot - problem with pressure on boiler
PAUL COUPER JOINERY LIMITED	136540	23/12/2013	23/12/2013	13:04:00	EMERGENCY	J	Please check for water ingress from windows		Please check for water ingress from windows
GEORGE COOKE	137596	06/02/2014	07/02/2014	0:00:00	ROUTINE	P	check and repair leak under sink		check and repair leak under sink
JAMES FREW LTD	137671	10/02/2014	10/02/2014	16:38:00	EMERGENCY	G	no heating or hot water		please repair cause of no heating or hot water
GEORGE COOKE	137672	10/02/2014	10/02/2014	16:30:00	EMERGENCY	P	hot tap on bath will not shut off		please repair or replace hot tap to bath
A S Joinery	137861	17/02/2014	25/02/2014	0:00:00	ROUTINE	J	Please check and repair kitchen cupboard doors - T reports all have dropped		Please check and repair kitchen cupboard doors - T reports all have dropped
JAMES FREW LTD	140662	06/06/2014	06/06/2014	9:50:00	Gas Remedial Work	G	Replace conveyor as per service		Replace conveyor as per service
SCOTT GAGE CONSTRUCTION SERVICES	143442	13/10/2014	15/10/2014	11:00:00	URGENT	J	take out washing machine and secure floorboards fit plywood pad to floor below washing machine refit machine and check for level		take out washing machine and secure floorboards fit plywood pad to floor below washing machine refit machine and check for level
Peter Nicol	143780	27/10/2014	28/10/2014	9:00:00	RIGHT TO REPAIR 1	P	Check WC and Kitchen sink - T reports is blocked		Check WC and Kitchen sink - T reports is blocked
A S Joinery	146997	05/02/2015	19/02/2015	0:00:00	ROUTINE	J	please rehang kitchen unit door		please rehang kitchen unit door
Ian Stewart Joiner and Glazier	146998	05/02/2015	18/02/2015	0:00:00	ROUTINE	J	rake out mastic around both bedroom windows and remastic		rake out mastic around both bedroom windows and remastic
PAUL COUPER JOINERY LIMITED	147878	04/03/2015	09/03/2015	0:00:00	URGENT	J	(1) Resecure handles on all windows (2) resecure all doors on kitchen units		(1) Resecure handles on all windows (2) resecure all doors on kitchen units
Craig Shearer Aerial & Satellite Services	147879	04/03/2015	09/03/2015	0:00:00	URGENT	C	No audio at D/E unable to allow entry		No audio at D/E unable to allow entry
Peter Nicol	151412	03/07/2015	03/07/2015	10:00:00	EMERGENCY	P	CALL-OUT choked toilet		CALL-OUT choked toilet
SCOTT GAGE CONSTRUCTION SERVICES	151933	04/08/2015	14/08/2015	0:00:00	ROUTINE	H	Make good hole above extractor fan in bathroom		Make good hole above extractor fan in bathroom
Ian Stewart Joiner and Glazier	155111	01/12/2015	10/12/2015	0:00:00	ROUTINE	J	Check gaskets and seals on all windows and replace as required / realign kitchen base unit door		Check gaskets and seals on all windows and replace as required / realign kitchen base unit door
Peter Nicol	156363	15/01/2016	22/01/2016	0:00:00	ROUTINE	P	Check all bathroom taps and repair/replace as required		Check all bathroom taps and repair/replace as required
JAMES FREW LTD	180189	29/08/2018	29/08/2018	0:00:00	Urgent 2 day repair	G	Conf: no ch/hw		Conf: no ch/hw
JAMES FREW LTD	180804	21/09/2018	21/09/2018	0:00:00	Urgent 2 day repair	G	Conf: NO CH/HW		Conf: NO CH/HW
NOVUS Property Solutions Ltd	181485	12/10/2018	15/10/2018	9:30:00	ROUTINE	J	WINDOW:OVERHAUL SASH NO		Client Inspection:Undertake client inspection and testing etc. on external joinery and report to Client Representative (any repairs required to be ordered must be instructed by Client Representative).
Ian Stewart Joiner and Glazier	184727	13/02/2019	26/02/2019	0:00:00	ROUTINE	J	Reglaze all lower D/G units in livingroom and both bedrooms with K type energy efficient glass. Fix flooring at w/m space and fit ply pad also		Reglaze all lower D/G units in livingroom and both bedrooms with K type energy efficient glass. Ensure all cockspur handles are full secure and all gaskets are in place. Fix flooring at w/m space and fit ply pad also
mccol	184732	13/02/2019	08/03/2019	0:00:00	ROUTINE	A	Stain block over damp patch and emulsion livingroom ceiling following recurring roof leak (now repaired)		Stain block over damp patch and emulsion livingroom ceiling following recurring roof leak (now repaired)
JAMES FREW LTD	185914	28/03/2019	28/03/2019	0:00:00	RIGHT TO REPAIR 1	G	no heating in property		no heating in property
Ian Stewart Joiner and Glazier	186259	09/04/2019	17/04/2019	0:00:00	ROUTINE	J	Fit UPVC overclad cills to all windows - replace defective cockspur handle on right hand window in livingroom - check all other handles.		Fit UPVC overclad cills to all windows - replace defective cockspur handle on right hand window in livingroom - check all other handles.
JAMES FREW LTD	186277	28/03/2019	05/04/2019	0:00:00	ROUTINE	G	Further work req - replace PCB		Further work req - replace PCB
JAMES FREW LTD	188685	09/07/2019	09/07/2019	0:00:00	ROUTINE	G	Confirmation : Fire Detection Upgrade carried out at AGS		Confirmation : Fire Detection Upgrade carried out at AGS
MPS Housing Ltd Northern (Mitie)	193584	18/12/2019	18/12/2019	22:00:00	EMERGENCY	B	OOH call out - water ingress Out of Hours - General Building Craftsperson HR		Confirmation call out - OOH Callout ORP20740 - water coming in through bedroom window from gutters Out of Hours - General Building Craftsperson
Ian Stewart Joiner and Glazier	193586	19/12/2019	19/12/2019	0:00:00	Urgent 2 day repair	J	Water coming in through top of bedroom window.		Water coming in through top of bedroom window. OOH call out engineer reported that window needed to be resealed.
MPS Housing Ltd Northern (Mitie)	193597	19/12/2019	08/01/2020	13:30:00	ROUTINE	A	SURFACES:APPLY BACTDET AND HALOPHEN SM		Apply mould wash to bedroom walls - as per MD & MV Surfaces:Prepare wash down with RLT Bactdet solution prepare and apply one coat RLT Halophen solution to walls or ceilings in accordance with manufacturers data sheet 2 coats of Biocheck matt.
MPS Housing Ltd Northern (Mitie)	194516	17/01/2020	28/01/2020	9:31:00	RIGHT TO REPAIR 7	E	FAN:OVERHAUL DOMESTIC EXTRACT NO		Fan:Overhaul any kind of domestic extractor fan dismantle and reassemble clean and oil test and leave in working order.
Ian Stewart Joiner and Glazier	196454	24/03/2020	06/04/2020	0:00:00	ROUTINE	J	Supply 9 double glazed units - installation line to follow after COVID-19 restrictions are removed		Supply 9 double glazed units - installation line to follow after COVID-19 restrictions are removed
JAMES FREW LTD	196498	24/03/2020	24/03/2020	0:00:00	Urgent 2 day repair	G	No CH/HW		No CH/HW
The McDougall Group	199970	13/10/2020	15/10/2020	13:40:00	ROUTINE	J	Normal Working hours - General Building Craftspers		Meet GS engineer on Thursday 15th at 1pm to assist in repair work Normal Working hours - General Building Craftsperson
JAMES FREW LTD	199989	13/10/2020		0:00:00	EMERGENCY	G	EME - No signs of COVID Tenant has an appointment on 15th Oct for Joiner and Gas Sure to attend but xxx has no ch/hw again. Topping up the pressure isnt working now please attend to carry out temp r		EME - No signs of COVID Tenant has an appointment on 15th Oct for Joiner and Gas Sure to attend but she has no ch/hw again. Topping up the pressure isnt working now please attend to carry out temp repair if unable to do so please supply temp heaters.
JAMES FREW LTD	200012	10/10/2020	10/10/2020	0:00:00	Urgent 2 day repair	G	No CH/HW - not resetting - no to CV19		No CH/HW - not resetting - no to CV19
JAMES FREW LTD	200013	11/10/2020	11/10/2020	0:00:00	RECALL	G	No CH/HW - low pressure - no to CV19		No CH/HW - low pressure - no to CV19

LATTO MAINTENANCE

200340

27/10/2020

0:00:00

ROUTINE

S

Carry out independent review of water ingress or condensation causes and compile report

The tenant has had on going dampness or condensation in xxx home works have been previously carried out but the problem persists. Please attend and carry out a survey of the water ingress cause and recommendations to rectify and whether or not the internal issues are caused by external or internal reasons